



# Details Warranty

Effective January, 2009

Details warrants all standard products to be free from defects in design, material and workmanship if given normal use and care for ten (10) years from the date of shipment except as noted below. Details will replace, without charge to the original purchaser, any product or part thereof which fails as a result of such a defect during the warranty period. Details does not warrant matching of color, grain or texture, or any natural variations resulting from hand finishing techniques. This Warranty is the customer's exclusive remedy for product defect and does not apply to:

- Damage caused by a carrier
- User modification (customer's own material/leather) applied to Details products
- Products not installed or used in accordance with Details installation and/or application guidelines
- Height-Adjustable worksurfaces are warranted for ten (10) years
- Airtouch base is warranted for ten (10) years
- Height-Adjustable Urethane edge worksurfaces are warranted for five (5) years
- Height-Adjustable lifting columns and electronics are warranted for five (5) years
- Lighting ballast is warranted for five (5) years
- Flat Panel Monitor Arm gas cylinders are warranted for five (5) years
- Confidante® is warranted for five (5) years
- Specials (Custom) product is warranted for two (2) years
- Walkstation: Treadmill frame has a lifetime warranty, treadmill parts and wear items are warranted for three (3) years, treadmill service and labor are warranted for one (1) year

EXCEPT AS STATED ABOVE, DETAILS MAKES NO EXPRESSED OR IMPLIED WARRANTIES AS TO ANY PRODUCT AND, IN PARTICULAR MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. DETAILS SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM ANY PRODUCT DEFECT.

Call Details Customer Alliance for support — 800.833.0411

P.O. Box 1967 / CD-5E Grand Rapids, MI 49501-1967 [www.details-worktools.com](http://www.details-worktools.com)

©2009 Office Details Inc. All rights reserved. 01/09

For a better day at work.®

details®

A Steelcase Company